



THANK YOU!

We would like to extend you a warm welcome to Riverview Pediatrics! We appreciate the trust you have placed in us and look forward to developing a long and healthy relationship with you and your child(ren). Our goal is to provide exceptional care in a comfortable, welcoming and unique environment for children.

At Riverview Pediatrics, we know that when we treat a child, we treat a family as well. We believe that in every visit, phone call or procedure, we partner with our families in the care of each child.

We are very excited that you have chosen us, and we are confident that you will be very pleased with the service and care we provide to your family. Please take a moment to read this short letter in order to get to know us a little better.

Our Pediatrician and Nurse Practitioners

We have a highly qualified, well-respected, experienced and board certified pediatrician to care for your children – Dr. Sabeeha Haque. She has 2 wonderful nurse practitioners working with her – Sasha Pryer and Sarah Schulze. You can always request to see Dr. Haque for any of your child's appointments.

Making Appointments

Our office runs solely on appointments. We can rarely accommodate walk-ins. We are open Monday to Friday 9:00am to 5:00pm as well as most Saturdays 9:00am to 12:00pm. We often have later evening hours if needed. Please ask if you need a later appointment. Call our office at 217-442-5863 to schedule; or request an appointment online; or even through the patient portal.

Appointment Details

Well Child Visit – please schedule regular check ups for your child (school physicals, sports physicals, well visits, yearly physicals). Beginning age 4 years – each child needs a yearly check up (more frequently when < 4 years). We recommend scheduling your child's appointment yearly just after his/her birthdays. Please try and schedule 2-4 weeks prior to when they need physicals. We are busiest late summer and fall (July and August). It is best to schedule a well visit April to June. This will minimize your wait time. We can do up to 2 siblings at a time for well visits; just book far enough in advance to get these appointments together.

We see our patients from birth to age 21 years old, creating a lifelong partnership with you and your family, when you need it the most.

Same Day Sick - Appointments **are** available for **same day** sick visits. Call early, these can fill up quickly. We are happy to schedule for multiple siblings, just let us know at the time of the phone call. Because we do same day sick and try to accommodate everyone, at times, there may be a bit of a wait.

A parent, legal guardian or an authorized person whose name is in your child's medical records, should always accompany your child

Consultations: Dr. Haque does consults in Prenatal, Behavior/Academic issues, Asthma, Allergy, Eczema etc. These are longer appointments which do fill up quickly, so allow 2-4 weeks when calling to schedule a consultation.

New Patient Checklist:

- Verify that we are listed as your PCP (Primary Care Physician) with your insurance company (Dr. Sabeeha Haque or Riverview Pediatrics)
- Arrive 15-30 minutes prior to your appointment time in order to complete any necessary paperwork. (Much of the paperwork is available online on our website [www. RiverviewPeds.com](http://www.RiverviewPeds.com))
- You must provide current vaccine records for any appointment type and insurance card/information.
- Please sign a medical release and have complete medical records from ALL previous doctors sent to us.
- Fill out and sign all paperwork (registration, financial policy, HIPAA etc.)

we care about the little things..

Patient Education:

We have several educational resources on our website including the AAP's healthy kids website. We often post educational updates on our Facebook page to keep you updated on the newest information regarding our office and pediatrics.

Vaccines:

It's hard not to have concerns or questions about vaccines and your child when you read things online, or hear things from other people.

It is our job, as your pediatrician, to stay up to date with ALL the data, research and information about vaccines.

We are happy to discuss any concerns you may have regarding vaccines. We are happy to answer any questions you have.

But please know, our office does require adherence to our policy about vaccines.

The physician and nurse practitioners of Riverview Pediatrics firmly believe in the effectiveness of vaccines to prevent serious illness and to save lives. We firmly believe in the safety of our vaccines. We firmly believe that all children and young adults should receive all of the recommended vaccines according to the schedule published by the Centers for Disease Control and the American Academy of Pediatrics. The recommended vaccines and their schedule given are the results of years of scientific study and data-gathering on millions of children by thousands of our brightest scientists and physicians.

Please see our Vaccine Policy on our website for more details

Keep in Touch:

We encourage you to stay connected to Riverview Pediatrics through our website www.RiverviewPeds.com, our patient portal and our Facebook page.

After Hours:

We are available 24/7 to care for any of your child's urgent medical needs. Please call our office and be connected to our after hour service to reach Dr. Haque, Sasha or Sarah.